

Before calling **The Correct Provider**, please record the Pole Identification Number which can be found on a metal tag attached to the pole. You will also need to provide the following information: House Number, Street Name, Pole ID #, Description of location (near white fence, etc.).

Street Light Repairs

Eversource

- Access Street Light Repair online at this link: <https://www.eversource.com/content/ct-c/residential/services/streetlight-repair-request> and complete the online form.

Communication Wires

Xfinity/Comcast

- Call Customer Service number as displayed on your utility bill.
- Report an Issue - Hazardous or Dangerous Wires online at this link: <https://www.xfinity.com/support/articles/report-an-issue> and complete the online form.

Verizon

- Call Customer Service at 1 -800-VERIZON (1-800-837-4966)
- Report an Issue - Hazardous or Dangerous Wires online at this link: <https://www.verizon.com/support/residential/contact-us/contactuslanding.htm> and select an option.

Electrical Wires

Eversource

- Call Customer Service at 1-800-662-7764
- Report an Issue - Hazardous or Dangerous Wires online at this link: <https://www.eversource.com/cg/customer/reportoutage> and complete the online form.

